

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: John Furey

PORTFOLIO: Deputy Leader

MEETING DATE: 20th March 2018

Surrey Inward Investment Programme

Surrey boroughs and districts, the county council and other partners have agreed to extend the **Surrey Inward Investment Programme** for a further two years. The inward investment programme is co-ordinated by the county council's Economic Growth Team and markets Surrey nationally and internationally as a place to invest. Its aims are to promote:

- Additional investment from businesses already located within the county;
- The retention of existing businesses within the county;
- New investment from target businesses in niche growth sectors;
- Investment associated with specific opportunities (e.g. vacant premises, town centre regeneration).

The programme operates using a broad three-tiered approach: promoting Surrey as a place to locate, supporting Surrey's niche sectors and directly assisting individual businesses by addressing business needs.

Safeguarding and increasing the business rate base is becoming increasingly important in terms of direct financial support for councils given moves towards further business rate retention.

Through the Inward Investment Programme we have an opportunity to work more collaboratively, particularly with the Department for International Trade. All Surrey's local authorities are now working together through this programme to improve relationships with Surrey's businesses and to promote the county. Both Local Enterprise Partnerships have welcomed this programme and are looking to replicate key strands of activity across their wider geographies.

For more information a website has been developed which outlines the benefits of Surrey as a business location, see www.investinsurrey.co.uk

Visit Surrey

The tourism industry in Surrey has been revolutionised by the internet, which has changed the manner in which we function.

The economic figures for tourism in Surrey are impressive

- 35,000 people in full time employment (plus lots in part-time seasonal work)
- £2bn annual tourism turnover (2012)
- 25 million day visits (up to 2011)
- Overnight spend of £232m from million overnight trips

The tourism sector has great potential for new jobs, especially at entry level.

Visit Surrey became a CIC in 2009, and needs a greater commercial focus, with effective organisation to represent Surrey.

Visit Surrey is the best performing website of its kind, receiving 70,000 hits per month.

Visit Surrey is developing a partnership with Surrey universities' tourism and hospitalities department, ranked number 1 in the UK and number 5 in the world. Working closely with our boroughs and districts, this future partnership will bring into the economic development of our county a tremendous resource and financial outcome for our businesses and hospitality.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Clare Curran

PORTFOLIO: Children

MEETING DATE: 20th March 2018

Members will be aware that the Early Help Strategy was approved at the meeting of Cabinet on 27 February. The Early Help Strategy and system model, with Local Family Partnerships at the heart, puts children first, ensuring they receive the right help at the right time.

Early Help means providing support as soon as a problem emerges, at any point in a child's life, from early years through to teenage years. We know that it is better to identify and respond to need and indications of risk for children and families early, before problems become more difficult to reverse. More than 1,000 children are now receiving Early Help each month following referral to the MASH or by step-down from Children's Services. Far greater numbers are accessing Early Help through a wide range of partners in the wider Early Help system.

In our system model, a joined-up, family friendly offer is being developed, with partners taking an increasing role in meeting more common and less acute needs. Key to all these services is offering the right help at the right time and ensuring that all children are seen, safe and heard. We cannot lose sight of that. We know that we must do this in the face of challenging financial constraints, in order to improve outcomes for children and families and to meet our moral and statutory duties. By working with all our partners and focusing our collective resources in areas and communities of greatest need, we can make the biggest possible difference for children and families.

The Early Help system is developing through Early Help Advisory Boards and Local Family Partnerships. A key aspect of a Local Family Partnership is to allow for local flexibility and innovation, although there are some areas of practice in which it is essential to ensure countywide consistency.

One of the main strands of the County Council's contribution to Early Help is the 58 Children's Centres across the county. These are currently commissioned in partnership with schools and voluntary sector providers. Since the turn of the year, work has begun with current providers, wider stakeholders and the public to re-shape a new children's centre offer to commence in April 2019. We want to co-design full partnership Children's Centres (outside the national Sure Start model) that fulfil the children's centre core purpose around health, well-being and early education, and are flexible to respond to local need. We are not setting out to close Centres and intend to build on the great skills and experience we have in order to continue the work with children and families that our residents value. We need to keep a focus on developing the services that communities need and the relationships that we build with families rather than looking at buildings.

The Early Help system model will ensure the sustainability of quality services for children and families. Through transforming the Early Help delivery model and better integrating and localising front-line services across the partnership, Council efficiencies to deliver £9.7m savings during 2017- 21 are planned. A breakdown of these MTFP savings is below.

Savings Planned from Early Help

Description	2017/18	2018/19	2019/20	2020/21	2017-21
Recommission Children's Centres		450	1,750		2,200
Staffing restructure		1,234	1,234		2,467
Family Services non-staffing review		800	200		1,000
Review Supported Accommodation contracts		500			500
Contain demographic growth		179	99		278
Raise additional income		125			125
Asset-related savings			700		700
Early Help Contract savings	261	187			448
Children's Services reduction in demand			800	1,200	2,000
TOTAL SAVINGS	261	3,475	4,783	1,200	9,718

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Colin Kemp

PORTFOLIO: Highways

MEETING DATE: 20th March 2018

Winter Service

I would like to start this update by commending the teams on their successful response to the recent snow in Surrey. They worked flat out gritting our roads during the most critical 5 days and did an excellent job of spreading salt to make sure the network kept moving despite the snowfall and some very challenging low temperatures. This included carrying out 15 gritting runs on our P1 & P2 networks which meant in total we treated 14,000 miles during that time.

We also made good use of hand gritting gangs on local problem areas who supported the great work being done locally by our Boroughs and Districts. We also received a great response from our 50+ farmers and contractors who also assisted with important local routes.

Communication was also key to the response, and I was keen to take an active role in sharing with you and residents what was going on and why. Information was provided via videos, which were viewed by over 7000 people, and also via social media. We have had some good feedback on the enhanced communications so we will look to build on that again in future. It was a challenging week for all concerned however I believe giving people access to that level of information really helped to support Surrey's residents.

A25 and A217 emergency resurfacing

There have been a couple of incidents involving large diesel spills on our roads recently that led to emergency closures on both the A25 at Dorking and the A217 at Reigate Hill, which are some of our busiest sections of network. Unfortunately complete resurfacing was needed to fix the damage before the road could be reopened. We obviously cannot plan for these circumstances so it's thanks to highways engineers working collaboratively with our contractors that in both cases the resurfacing was mobilised and completed within a couple of the days of the initial incident.

Additional Local Committee and Member Highway Funds for 2018/19

Following agreement of the County Council's budget in February it is good news to be able to confirm some additional money will now be available for Local Committees and Local Members to spend on highway issues. This money has come from the extra 1% rise in council tax but it was important to reinvest a significant proportion of this money locally. Putting this money into the control of members will enable them to help deliver some local priorities for their communities.

Additional £5m capital investment for winter damaged roads

Surrey's highway network has suffered extensive damage recently due to the impact of the winter weather. Both the long periods of rain and then snow and freezing temperatures will have caused additional damage creating hazards for road users. I have updated you previously on how the number of pothole repair teams have been boosted to ensure we are coping with the increase in numbers over the last few months, however this can only deal with so much damage. Although the full scale of the damage caused by the weather will only be realised over the coming months, the projected impact on our roads will be severe, and that's why Surrey has taken the decision to be proactive and put £5m in place so we can start to plan this work as it is identified.

The additional programme will comprise of large and small scale structural repairs and surface dressing to seal roads and protect them from further damage. We already have some knowledge of where the damage is and Local Highway teams will be working with members to identify local maintenance priorities in their areas so after some prioritisation we should be able to start delivering some of the smaller repairs from April.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Denise Turner-Stewart

PORTFOLIO: Communities

MEETING DATE: 20th March 2018

Emergency Management Team

The Emergency Management team is currently supporting the information requests relating to the Wiltshire Local Resilience Forum response to the Nerve Agent attack in Salisbury. Since Christmas the team has provided direct support to the coroner's service following a period (Nov to Feb) of increased deaths and a shortage of body storage at the hospital mortuaries. Early March saw some limited activity following reports of Avian Influenza in the wild bird flocks in the North West of the County. During the cold weather the team worked with the voluntary sector and partners to ensure that critical services to the community continued during the period of snow and wintery conditions.

Following the incidents of 2017 the team are working with all partners to ensure that the following areas are a focus for the response planning:

- Needs of victims of terrorism and other major incidents
- The need to provide assurance on the readiness of Surrey County Council to fulfil its duties in an incident
- Implementing the requirements for the new national response teams
- The limitations of the organisation for a prolonged and protracted incident

Surrey Fire and Rescue Service

On 28 February Surrey, East and West Sussex fire services signed a collaboration agreement pledging to enhance their commitment to joint-working seeking further opportunities to deliver services together where it will help to improve efficiency, effectiveness and value for money for residents. Collaboration initiatives already include; joint firefighter recruitment, a single driver training academy and integration of functions such as occupational health, fire investigation and further development of a single transport and equipment provision. More projects are expected to be added later this year. This commitment from the three Chief Fire Officers will build on successes already delivered across blue light services including developing joint workshop facilities, providing shared procurement opportunities and enhancing operational integration on the 'frontline'.

This year marks twenty years since Surrey Fire and Rescue Service developed its [Firewise scheme](#) to help children who play with fire. Firewise Advisors use their training, personal experiences, photographs and DVDs to demonstrate the dangers of playing with fire and the potential consequences of their actions. Since it started, firefighters have worked with 1,240 children and young people, with 96% of these children not repeating their fire setting behaviour.

Surrey Arts

Up! Orchestra is an ensemble designed to be accessible for young people aged 13+ with special educational needs and is linked to the *Infinity Orchestra* which is for young people of all backgrounds and abilities. Young people who have been unable to access music education because of their life circumstances are particularly welcomed to these groups. On 22nd February 2018 Surrey Music Hub's Infinity and UP! Orchestra led by Surrey Arts won the 'Best Musical Initiative 2018' award at the prestigious Music Teacher Awards for excellence, dubbed the Oscars of the arts education sector. In this highly contended category, Surrey Music Hub led by Surrey County Council's Surrey Arts fought off competition from some fantastic national projects and was commended for innovation and dedication in bringing together a large range of partners and for designing a project that would have far reaching impact for years to come.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Helyn Clack

PORTFOLIO: Health

MEETING DATE: 20th March 2018

Update on Surrey Heartlands Health & Care Partnership

Progress continues across the Surrey Heartlands Health & Care Partnership (now known as an Integrated Care System (ICS)), with tangible evidence of improvements for patients and residents through more integrated services and via the clinical workstreams. The Partnership is moving towards devolution (from April 2018) which will mean more local control through devolved budgets and access to further transformation funding. Surrey Heartlands is currently refreshing its priorities and plan, with a strong focus on the first 1000 days and looking at the wider determinants of health. Recent achievements include:

- Supporting the focus on the first 1000 days :
 - 24/7 advice line for pregnant women – helping to reduce still birth and perinatal death rates.
 - BadgerNet - a single shared care record for pregnant women across Surrey Heartlands – also aimed at reducing still birth and perinatal death rates.
- A 7% decrease in GP referrals to outpatients across Guildford & Waverley through introduction of an 'advice and guidance' telephone service for GPs.
- A decrease in non-elective admission and length of stay in the over 65s following introduction of the 'at home' team in the Epsom area – an integrated team across health and social care.
- Introduction of the 'Handi-App' across North West Surrey – easy access to help and advice for parents/families on the right care for babies and children – will help reduce A&E attendances not requiring treatment or interventions (with 93% satisfaction rate so far) – to be rolled out across Surrey Heartlands.
- Catheter project – roll-out of catheter care training across Surrey Heartlands, which is reducing non-elective admissions [to hospital] of patients from care homes.
- Working with adult social care to reduce delayed transfers of care from hospital – for Surrey we have gone from 94th to 58th in the country.
- Collaborative working with adult social care and community services to improve hospital discharge e.g. Home First at Royal Surrey County Hospital and the Integrated Care Bureau at Ashford and St Peter's Hospital and positive re-ablement for patients in their own home following discharge from hospital.
- Surrey Heartlands presented their positive work with carers to the Chief Nurse Conference earlier this month.
- Citizen engagement work nationally recognised – CVD/hypertension co-design programme has been nominated by the British Healthcare Business Intelligence Association for a national award.
- Seven Citizen Ambassadors recently recruited to ensure the voices of local people are heard, to be aligned with the workstreams.
- Surrey Heartlands continues to be a global exemplar on digital machine learning and artificial intelligence.
- Partnering an innovative research project, funded by the Wellcome Trust, to raise awareness for experience-based co-design methodologies via a video on challenges for prisoners accessing healthcare.

- Recent Surrey Heartlands Expo event (first-ever) – bringing 300 colleagues from across the local system with industry experts, showcasing and promoting innovation and use of technology to improve care.
- Engagement with stakeholders continues through stakeholder reference group meetings (to which Members are welcome to attend); the next event is on 27th March and will focus on digital and social prescribing.

Date for your diary: the Surrey Heartlands Choir Concert to celebrate NHS70 – 5th July 2018 (evening) at G Live, Guildford – details to come shortly.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mary Lewis

PORTFOLIO: Education

MEETING DATE: 20th March 2018

What's working well?

Surrey submitted two bids in round two of the Strategic School Improvement Fund:

- £420k to support 26 schools to improve KS2 Maths results
- £240k to support 16 schools to improve progress of disadvantaged children at KS4

I am pleased to confirm the KS2 Maths bid was successful, and that the DfE asked for the KS4 bid to be resubmitted with some additional information.

Despite an 8% increase in applications, 84% of Surrey learners have been offered their first preference secondary school, with 93% securing a place at one of their top three choices. The council has invested heavily to get this right and continues to press for fairer funding in light of increasing pressure on budgets. Surrey's new [toolkit for Unaccompanied Asylum-Seeking Children](#) (UASC) is now available. Produced by the Virtual School team, the toolkit brings together information designed to support the education of this vulnerable group, including practical guidance on admission and induction, Personal Education Plan targets and a directory of provision.

Congratulations to Surrey's Commercial Services team for being awarded a Soil Association 'gold food for life' standard for its catering in 300 primary schools. The food development team has also received a Catey award in recognition of the high-quality, ethically sourced food served to 55,000 pupils daily.

2017 KS4 results indicate Surrey's learners performed well above national averages in all key measures. We await finalised data, which will enable more detailed analysis of specific cohorts.

Surrey's Educational Trust continues to support innovative work to promote participation, resilience and personal growth, and has recently agreed to fund a number of projects, including:

- Increasing the availability of therapeutic story-writing in every South West Surrey KS2 setting
- Outdoor Learning Ambassadors to help bring children aged 5-11 closer to nature

What are we worried about?

The council, in partnership with the Diocese of Guildford, is consulting on proposals to close two Church of England Primary Schools in Surrey – Ripley Voluntary Controlled Primary School and Green Oak Voluntary Aided Primary School – both of which have been subject to a Directive Academy Order as a result of inadequate Ofsted judgments. The RSC and the Diocese have determined that there is not a viable MAT to take forward either school and it is therefore necessary for the council to undertake consultation on the future provision at both.

Surrey saw an increase of just under 20% in the number of children with Education, Health & Care Plans (EHCPs) between 2016 and 2017 – over 1,000 children in real terms. At the same time, average High Needs Block funding per pupil has come down. Managing this increase in demand and corresponding budget pressures presents a significant challenge.

What do we need to know/do?

We await the outcomes of the consultation to close Ripley and Green Oak Primary Schools.

The council will continue to work with schools to ensure Surrey's offer to children with special educational needs is inclusive and sustainable, and provides more specialist places closer to home.

The council will support work to secure further SSIF funding in future bidding rounds, and to ensure the funding awarded in round two meets the needs of schools and improves outcomes for pupils.

Officers recently sought the views of schools, council staff and the Children and Education Select Committee on options for the future delivery of school support services currently commissioned by the council from Babcock 4S. The Cabinet is due to make decisions on these options in April.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mel Few

PORTFOLIO: Adults

MEETING DATE: 20th March 2018

Accommodation with care and support project

- Working in partnership with NW Surrey CCG, we are nearing the end of the selection and tender process for a provider to supply a residential dementia/nursing care facility to be awarded for the construction and provision of a newly constructed facility on the site of the old closed Brockhurst residential care home in Ottershaw.
- Work is also nearing completion in the exercise to identify a provider to deliver Care Service contracts via a design, build, finance and operate model for the redevelopment of up to five lots to deliver new extra care schemes.
- Consultations have begun with both staff, families and local members on the closure of the existing, out of date, supported accommodation for learning disabilities. The service is in the process of ensuring the relocation of our existing residents is done taking into account friendship groups and family concerns.

Adult portal goes live

- The self-assessment portal on the Adult's web page went live and this will enable residents who have questions on the offer available to them from the service to enter their personal details and receive advice as to their eligibility for Adults service or if not, direction is provided as to where they can obtain information.
- We are delighted that this site is now the leading page of sites accessed on the Surreycc.gov.uk web site.
- For the period covering 1 November – 27 February the following data has been mined from Google Analytics:
 - a. Numbers of people accessing and looking at pages
 - Adult Social Care Online home page = 3,357
 - Individual assessments = 1,447
 - Carers assessments = 478
 - Financial assessments = 945
 - b. Submissions
 - Individual assessments = 57
 - Carers assessments = 17
 - Financial assessments = 62
 - c. Sources of access
 - Direct traffic = 3,855
 - SCC website = 2,467
 - Google = 1,187
 - Mycostofcare.com = 567
 - Facebook mobile = 233
 - Twitter = 85
 - Facebook = 53
 - Surrey Information point = 51

Further analysis will be undertaken to fully understand the usage during the next 6 months

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mike Goodman

PORTFOLIO: Environment & Transport

MEETING DATE: 20th March 2018

Heathrow - Heathrow Airport is consulting on emerging proposals for expansion and necessary infrastructure, including how it might operate and the principles for future airspace design. We will respond before the 28th March. We continue to make the case for Southern Rail Access to Heathrow to be in place before a new runway is operational. A number of schemes are being actively promoted and local authorities are being lobbied for support. I wrote to Chris Grayling last week to request that Network Rail are urgently commissioned to produce an overall options comparison.

Bus Services - Around Christmas the county council worked with TfL to secure the future of bus routes 166 and 216. These important routes serve residents of Epsom & Ewell and Spelthorne respectively. I am delighted to confirm that last month we agreed funding to secure these routes.

London Plan - The county council has responded to the Mayor of London's recent consultation on his new spatial plan for Greater London. It is vital that the GLA and London boroughs engage with the county council on development that could impact on transport infrastructure and schools in Surrey.

Waste - The **Eco Park** is nearing completion and will start accepting residual and food waste this summer. China recently introduced import bans on **mixed papers and post-consumer plastics**, resulting in a significant fall in value of these materials in the UK and export markets. The challenge is to find markets for these materials and review our long-term strategy for dealing with recyclables, including the possibility of developing additional processing facilities in Surrey.

During 2018, we will work with Suez to increase sales at our four **reuse shops**. I am pleased to announce that 10% of gross profits from the shops will go to charity. We will also run a publicity campaign to encourage residents to separate waste before visiting CRCs, further reducing cost. In 2018, the county council will continue to work with the **Surrey Waste Partnership and Joint Waste Solutions**, to develop our joint working including new governance arrangements for the Surrey Waste Partnership. We are also planning a further fly-tipping publicity campaign in 2018.

Surrey Waste Plan - Following a 12 week consultation on the draft Surrey Waste Plan ending in February, the plan will be revised before consideration by Cabinet in the autumn. There will then be further public consultation prior to submission to the Secretary of State and Examination in Public.

Air quality - Surrey Leaders have agreed to a joint meeting of members and officers to discuss air quality in Surrey and develop a strategy for Surrey. I am meeting senior officials in Defra next month to outline our plans. The County Council is currently updating the low emissions strategy of the Local Transport Plan, covering air pollution and carbon emissions from transport. It will set priorities, support future funding bids and further strengthen joint working with D&Bs.

Rural Car Parks - Following agreement with the Albury Estate on the future management of Newlands Corner we are on track to implement car parking charges across the Countryside Estate in June/July this year. This income will help protect and enhance the countryside.

Strategy for the Countryside Estate - We are finalising the 2018/19 Business Plan for the Countryside Estate and in 2018 will develop a longer term strategy with Surrey Wildlife Trust. I am determined to ensure the Estate remains accessible for the public with landscape and wildlife conserved for the future, in turn supporting the 25 year Environment Plan and Surrey Nature Partnership's Natural Capital Strategy. Public engagement later this spring will gather views on how the countryside is viewed and valued, to inform the Strategy.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Tim Oliver

PORTFOLIO: Property and Business Services

MEETING DATE: 20th March 2018

Property and Business Services

We have been making some solid progress on a number of fronts in the property and business services area. The arrival of our new chief executive will almost certainly see a review of our priorities and processes in some areas and we must continue to maintain our momentum.

Charter Plus Accreditation

We were delighted to have been awarded the prestigious Charter Plus accreditation following a recent assessment. This provides objective endorsement of our commitment to member development as well as transparency in our process. Congratulations to Rachel Basham, Marie Kelly and the rest of the team for their commitment to guiding us through to such a successful outcome.

Member IT

Following a reassessment of member needs, particularly as we move forward with our paper light agenda, the MDSG (Members Development Steering Group) has piloted the use of Dell hybrids. These have successfully been rolled out in East Sussex for some time and I am pleased to say that we will now be offering members the choice between either one of these or a laptop. The feedback from most members was that whilst the iPad was acceptable as a basic tool for email, it is not ideal for opening or annotating documents. iPads will therefore be phased out over the next few months and will be recycled into use by frontline services. Democratic Services will be sending out details of the rollout plan shortly.

Procurement and Contract Management

We strive hard to ensure that we get best value when procuring services from external third parties but we also need to make sure that we have good robust contract management during the life of that contract. We are therefore reviewing the process to make sure that this is indeed embedded across the services.

Orbis and Orbis Public Law

It is important that we have strong clear leadership of these two organisations and that Surrey County Council continues to benefit from efficient and measurable service delivery. We are therefore looking at ways to build on the current structure and to review and update existing business plans. This will see greater transparency around delivery, with a dashboard of performance data which should help the leadership team drive even greater efficiencies.

Property

We are now in a position to roll out to members a list of all of the SCC properties in their division. As a first step we need to ensure that the data is accurate and you will see with your list some notes on how to feedback any queries you have. Charlotte Morley, as Cabinet Associate, will be your point of contact in the first instance. We will then seek your views on any ideas or suggestions you may have about the future use of those buildings, particularly against the backdrop of our people and places agenda. I would encourage all members to take this opportunity to have real input and influence in shaping the future of your locality alongside our district, borough and other public sector partners. With the joint venture going live in May and additional resource in the property team, we will now push on rapidly with our partners to deliver the projects that are important to all of us.